Hiring a pool remodeling company? Ask these questions first.

Use this list to compare companies on the same basis. This is a directory, not a lead broker: we never sell your contact details. Take this list with you when you request quotes.

1. **[ ] What exactly is included: resurfacing finish, waterline tile, coping, decking, equipment and plumbing, features, and warranty terms?**
   Ask for the exact scope in writing before comparing prices: two quotes only compare if they cover the same work.
2. **[ ] Which finish, tile and coping do you recommend for my pool, and what condition is the shell in?**
   Ask about the finish and the condition of the shell before accepting a quote.
3. **[ ] What equipment and plumbing work is included, and is it new or repaired?**
   Ask what equipment and plumbing work is included, and whether it is new or repaired.
4. **[ ] Who does the work - your own crew or subcontractors - what is the timeline, and how are draining, refilling and startup handled?**
   Ask who comes to your home, how long the job takes, and how draining, refilling and startup are handled.
5. **[ ] What does the warranty cover, finish versus labor, for how long, does it transfer to a new owner, and what maintenance does it require?**
   A warranty is only worth what it covers. Ask what it covers, for how long, whether it transfers, and what maintenance it requires.
6. **[ ] Is the price a firm written quote for this exact scope, and what would change it?**
   Ask for the price, the scope and the conditions that would change it in writing before work starts.